

A script from



“This Resolution’s Too Tight”

by
Melinda Whitten

- What** A woman has a difficult time making commitments and sticking to her resolutions. But when she tries to return her latest resolution to the New Year’s Resolution Returns Desk, she gets some help figuring out why it’s so hard to commit. Themes: New Year’s, Resolutions, Commitment, Endurance, Change, Self-improvement, Strength
- Who** Customer-female
Customer Service Rep (CSR)-female
- When** Present; After New Years
- Wear (Props)** The Customer Service Rep could have on a vest or apron.
Customer Service Rep needs a nametag that says “Jenny”
Clipboard for CSR
Customer should wear a baseball hat and sunglasses to hide her identity
Counter with a sign that says “New Years Returns Desk”
- Why** Psalm 37:5; Proverbs 16:3
- How** This is a fun skit to kick off your New Year. The two actresses should have great comic timing and be fearless on stage. The Customer should also have good physical comic timing as well. Keep things conversational and not “over the top”.
- Time** Approximately 4-6 minutes

Customer Service Representative is standing behind counter, appearing slightly harassed, and overwhelmed. **Customer** is waiting "in line."

- CSR:** Next! *(Looks up impatiently)* Next!
- Cust:** Oh! That's me. Sorry. *(Looking around as though embarrassed to be there)* Is this the uh...um, the New Year's Resolution return desk?
- CSR:** That's what the sign says ma'am. Name?
- Cust:** Name? Is that really necessary?
- CSR:** Yes ma'am, there is paperwork. Name?
- Cust:** *(Panics and reads the CSR's nametag-overly loud)* Jenny!
- CSR:** Jenny? Ma'am, that's my name.
- Cust:** Really, what a coincid—
- CSR:** You just read that off my tag.
- Cust:** No, I...really It was my great-grandmother's—
- CSR:** Name!
- Cust:** Gwyneth Paltrow!
- CSR:** *(Big sigh)* Ma'am, are we going do this, 'cause there is a line of people waiting...
- Cust:** Rachel...my name is Rachel Stephens.
- CSR:** *(Just stares.)*
- Cust:** It is, really. I have my license if—
- CSR:** Don't make me erase—
- Cust:** No ma'am.
- CSR:** Alright, what'cha got? *(Holding a hand out for the package.)*
- Cust:** *(Handing over the mangled package.)* I need to return this...please.
- CSR:** What happened? It looks like you took a bat to it.
- Cust:** Bat. I should of thought of that.

CSR: What?

Cust: Nothing. Well it's probably easier just to show you what, uh, what happened...it was something like this. (**Customer** mimes kicking, stomping, jumping up and down...completely taking out her frustration on an imaginary box on the ground. By the time she's through she is disheveled)

CSR: (*Eyeing customer*) Maybe next year's resolution should be anger management. So what's in the box?

To read the rest of this script and perform it, download the full version at [SkitGuys.com!](http://SkitGuys.com)

ENDING:

Cust: My New Year's resolution is to become...a motivational speaker.

CSR: (*Pause*) You're messing with me aren't you?

Cust: No. I want to speak to people about finding happiness in their job—

CSR: I have a headache.

Cust: And write a manual that says— (*she reaches out and grabs the damaged box*), that the customer is always right! (**Customer** backs away slowly jiggling the box) I'll bring this back later when your headache is gone. Could be food related, the headaches that is. You should look into your diet, maybe eat healthier...(**Customer** backs into an imaginary rack that is holding a book or maybe a DVD and turns to look at the product; this is mimed) Oooh, (*she reads*) "Tights, Tightropes and the Tighter Tummy", (*she looks back at CSR who has her arms tightly crossed*) what have you heard about this—

CSR: (*Yelling over her shoulder*) Security!

Cust: Leaving! (*Customer runs offstage.*)

Lights out. The end.